

# How we work with people

An Easy Read version of our Engagement Charter



We want the Museum of London to be a place for everyone, from all different backgrounds.



Our Engagement Charter sets out how we will do this by working together with:

- People who visit the museum.



- Local groups of people from different backgrounds.



- Our partners - these are organisations and groups that support the museum.

# What we want to happen



We want the Museum of London to bring people from different cultures and backgrounds together by:

- Celebrating different cultures and backgrounds in everything we do.



- Making everyone feel welcome.



- Making sure the museum is suitable for people with different needs, so that everyone can take part.



- Showing things in the museum that represent different cultures and backgrounds.

# What we will do



We will work with, listen to and learn from different people by:

- Treating each person as an individual and giving them respect.



- Hearing about people's different experiences.



- Finding out what is important to different people so that we make things right for everyone.



- Working and speaking in ways that everyone can understand.



- Being clear about what we can and cannot do and why.



- Giving everyone a chance to tell us what they think so that we can make better decisions.



- Showing people what changes we have made when they have told us what they think.



- Helping different groups of people connect and work together.



- Building good relationships with different groups of people.



- Helping people to carry on learning after they have finished working with us.



- Trusting people and trying out new ideas.