



How we work with people

An Easy Read version of our Engagement Charter



We want the Museum of London to be a place for everyone, from all different backgrounds.



Our Engagement Charter sets out how we will do this by working together with:

People who visit the museum.



 Local groups of people from different backgrounds.



 Our partners - these are organisations and groups that support the museum.

What we want to happen



We want the Museum of London to bring people from different cultures and backgrounds together by:

 Celebrating different cultures and backgrounds in everything we do.



Making everyone feel welcome.



 Making sure the museum is suitable for people with different needs, so that everyone can take part.



 Showing things in the museum that represent different cultures and backgrounds.

What we will do



We will work with, listen to and learn from different people by:

 Treating each person as an individual and giving them respect.



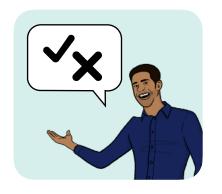
 Hearing about people's different experiences.



• Finding out what is important to different people so that we make things right for everyone.



 Working and speaking in ways that everyone can understand.



 Being clear about what we can and cannot do and why.



 Giving everyone a chance to tell us what they think so that we can make better decisions.



 Showing people what changes we have made when they have told us what they think.



 Helping different groups of people connect and work together.



 Building good relationships with different groups of people.



 Helping people to carry on learning after they have finished working with us.



• Trusting people and trying out new ideas.