



Museum of London

COVID-19 Risk Assessment

We have made changes to the museum's galleries and other public spaces to comply with the government's guidance on managing the risk of COVID-19. We have carried out risk assessments for our employees and visitors, which we will review if any changes are made to the advice.

We have the following measures to ensure visitors' safety, and the safety of our staff:

If any staff become unwell with a new, continuous cough or a high temperature, they will be sent home and advised to follow the stay-at-home guidance. Managers will monitor their staff to look out for any signs and symptoms of COVID-19. We encourage staff to regularly attend local community asymptomatic testing centres or to carry out lateral flow tests at home to check for asymptomatic cases. Staff are also encouraged to report any problems or concerns.

In addition, we encourage our staff to take up the vaccine when they are eligible under the national programme, noting that for some staff they may not be able to e.g. due to severe allergies or due to pregnancy unless they have a high risk of getting COVID-19.

Visitors are encouraged to book online and in advance; tickets will also be available on arrival. Visits are booked into time slots with a limited capacity to help us manage the number of people in the museum. Visitors must have printed their tickets at home or have tickets ready for scanning on their phone. Tickets will be scanned on entry. To support the Government's 'test and trace' policy we recommend visitors to check in using the NHS app on arrival.

Visitors to the Museum of London will be encouraged to wear face coverings upon entering the site. Staff will continue to use a face covering or visor while at work in our public areas.

Hand sanitisers will be situated around the galleries at regular intervals. Staff and visitors will be reminded to wash their hands or use the hand sanitiser regularly.

Many of our interactives are now available to use at visitors' discretion. We have located hand sanitisers nearby and have an enhanced cleaning regime in place.

Our locker, cloakroom facilities and buggy parks are open and available.

Perspex guards have been installed at all welcome desks, retail and catering tills. Personal protective equipment (PPE) has been made available for all our public-facing staff, including face coverings and gloves.

Our regularly-cleaned toilet facilities are all open for use. Disposable paper towels will be provided in all toilets. There will be additional bins for public waste disposal.

Public, shared items such as seating will be cleaned regularly.

Visitors will still be able to shop and buy products onsite from the shop and café. Card payments and contactless is preferred, but we do accept cash.