

Generic learning outcomes	
Knowledge and understanding	<ul style="list-style-type: none"> ▪ Knowing what or about something ▪ Learning facts or information ▪ Making sense of something ▪ Deepening understanding ▪ How museums, libraries and archives operate ▪ Making links and relationships between things
Skills	<ul style="list-style-type: none"> ▪ Knowing how to do something ▪ Being able to do new things ▪ Intellectual skills ▪ Information management skills ▪ Social skills ▪ Communication skills ▪ Physical skills
Attitudes and values	<ul style="list-style-type: none"> ▪ Feelings ▪ Perceptions ▪ Opinions about ourselves (e.g. self esteem) ▪ Opinions or attitudes towards other people ▪ Increased capacity for tolerance ▪ Empathy ▪ Increased motivation ▪ Attitudes towards an organisation (e.g. a museum, archive or library) ▪ Positive and negative attitudes in relation to an experience
Enjoyment, inspiration and creativity	<ul style="list-style-type: none"> ▪ Having fun ▪ Being surprised ▪ Innovative thoughts ▪ Creativity ▪ Exploration, experimentation and making. ▪ Being inspired
Activity, behaviour, progression	<ul style="list-style-type: none"> ▪ What people do ▪ What people intend to do ▪ What people have done ▪ Reported or observed actions ▪ A change in the way that people manage their lives